

■ CustomsByBee Policies

By commissioning, purchasing, or working with me (CustomsByBee), you agree to the following:

1. Payments & Deposits

- I require a 50% non-refundable deposit before I begin work.
- The remaining balance must be paid in full before delivery or shipping.
- All prices are confirmed in writing before I start your piece.

2. Cancellations & Refunds

- Deposits are non-refundable, as they cover my materials and time.
- If you cancel after I've started, no refund will be given.
- If I cannot complete your commission, I will issue a full refund.

3. Artistic Integrity & Revisions

- By commissioning me, you are trusting in my creative style and interpretation.
- Your commission includes one mock-up and one round of minor revisions.
- Major changes or additional revisions may require an extra fee.

4. Timeline & Delivery

- Standard turnaround is 2–6 weeks, depending on size and detail.
- Rush orders may be available for an additional fee.
- Shipping costs and carrier delays are your responsibility; local pickup in Las Vegas is available.

5. Copyright & Usage Rights

- I retain full copyright to all works I create (including commissions).
- When you purchase a piece, you own the physical artwork for personal display.
- Businesses may purchase artwork to display inside their business location (such as offices, restaurants, or shops).
- Reproduction, resale, or commercial use (prints, merchandise, advertisements, brand campaigns, etc.) is strictly prohibited unless we sign a separate written agreement.
- I may share images of the artwork for my portfolio, social media, and promotional purposes.

6. Protection Against Misuse

- No brand, company, or third party may use my artwork without explicit written licensing agreements.
- Any unauthorized use, reproduction, or alteration will be pursued under copyright law.